IT Vision and Strategic Objectives

IT Vision

Business Value: Identify and deliver value-creating capabilities aligned with business strategies enabled by technology.

IT Management: Responsibly manage the information assets of HNI by operating and supporting IT in an efficient manner that meets business partner expectations.

IT Strategic Objectives

- Enabling the achievement of IT breakthrough objectives
- Increasing IT efficiency, customer responsiveness, and cost savings
- Improving of member productivity/work processes or further enabling business growth through technology
- Increasing technology service robustness
- Developing the long-term capability of the IT organization